

Phone: 954-718-9903 gpmbroward@grantmgmt.com

April 22, 2025

Dear Homeowner.

We are pleased to welcome Victoria Square Condominium Association to Grant Property Management and to announce the acquisition of Consolidated Community Management (CCM) by Grant Property Management (GPM). With this change, you can now expect a higher level of service with GPM.

IMPORTANT PAYMENT INFORMATION: Please update your method of payment immediately. The following methods of payment will be available starting on MAY 1, 2025.

### PLEASE NOTE THAT YOU WILL NOT HAVE ACCESS TO THE PORTAL UNTIL MAY 1, 2025. PLEASE DO NOT TRY TO REGISTER ON THE PORTAL PRIOR TO MAY 1, 2025

- 1. Online Payments and Login Information: To make online payments using either e-check or credit cards. Go to our website: <a href="https://grantmgmt.cincwebaxis.com">https://grantmgmt.cincwebaxis.com</a> Click the "Register" button and complete the information required. Once your registration request is validated you will receive an email with a link to set your password. Log in with your email address and new password to make payments and access information about your account and community. AS WE TRANSITION, HOMEOWNER BALANCES WILL NOT BE UPDATED FOR 30 DAYS AND LATE FEES WILL BE WAIVED FOR THE STARTING MONTH.
- 2. E-Check or Credit Card: Payments can be made through the homeowner's portal. There is a \$3.49 E-check fee and a 3.25% Credit Card fee charged by the third-party provider.
- 3. Automatic Debit (ACH): ACH is at no charge and if you would like your account to be set for automatic withdrawal from your bank account, please complete the enclosed autodebit authorization form and return it by mail or email at gpmbroward@grantmgmt.com.
  \*Online payments will be enabled with the following month's payment.
- 4. Lockbox Service & Bank Bill Pay: Please note that if you are currently paying your assessments using an online bill payment service or pay online through your personal bank's online payment service; you <u>must delete</u> your current setup and add a new payee to ensure your payment is posted promptly.

#### PLEASE UPDATE THE LOCKBOX ADDRESS IMMEDIATELY:

Victoria Square Condominium Association, Inc. C/O Grant Property Management P.O. Box 162040 Miami, FL 33116



Phone: 954-718-9903 gpmbroward@grantmgmt.com

Please see the attached statement for your May 1<sup>st</sup> payment. If your association approves coupons, you will be receiving them within the next couple of weeks. The website to the homeowner's portal will have the opportunity to take advantage of the following services:

- ACCOUNT INFORMATION: Access your account history and balance information by clicking on the Account Information link on the left side of your screen.
- 2. **WORK ORDERS:** Submit work orders, attach photos for reference, and check on their status. This tab can be found under "Account Info"
- 3. ACC REQUESTS: Submit ACC Requests and check their status.
- 4. **VIOLATIONS:** Reply to the violations issued to your property.
- 5. **DOCUMENTS AND FORMS:** All association documents can be found here.
- 6. BOARD MEMBER SPECIFIC: All Board Member-associated information.

Be sure to register your account online to access the homeowner's portal. If you have a second property within the community, please see the instructions below for adding a second unit to the registration:

 Go to the right corner Click on Your Name > Switch account > Select Account > (Switch Account / Add Additional Property)

Please complete the **Resident Information Sheet** and return it to our office by mail or email. If you have any questions regarding payment options or logging into the homeowner's portal, please call us at 954-718-9903 or email at: <a href="mailto:gpmbroward@grantmgmt.com">gpmbroward@grantmgmt.com</a>.

Our in-house Support Team can address most requests within 24 – 48 hours. Simply email your requests to <a href="mailto:gpmbroward@grantmgmt.com">gpmbroward@grantmgmt.com</a> and below are some additional helpful links as well:

- Homeowner & Payment Portal: <a href="https://grantmgmt.cincwebaxis.com/">https://grantmgmt.cincwebaxis.com/</a>
- Estoppel and Condo Questionnaire Requests: <a href="https://grantmgmt.condocerts.com/resale">https://grantmgmt.condocerts.com/resale</a>
- Sale/Lease Applications: <a href="https://tenantevaluation.com">https://tenantevaluation.com</a>

Welcome Aboard!
Grant Property Management

#### **MAINTENANCE FEE AUTO DEBIT AUTHORIZATION**

ASSOCIATION NAME		
NAME:	PHONE:	
PROPERTY ADDRESS		
PAYMENT FREQUENCY (Circle) M	onthly / Quarterly /SEMI ANNUAL	
START MONTH	<del></del>	
NAME OF BANK		
ABA / ROUTING #		
ACCOUNT#	(VOIDED CHECK ATTACHED)	
INSTITUTION TO DEBIT MY ACCO UNDERSTAND THIS DEBIT WILL A THE ASSOCIATION LOCKBOX. I A	ED CHECK AND AT THIS MOMENT AUTHORIZE MY FINANCIAL JNT IN THE NAME OF MY HOMEOWNERS ASSOCIATION. I PPEAR ON MY BANK STATEMENT UNDER THE DESCRIPTION (LSO REALIZE THE AUTO DEBIT WILL APPEAR ON MY BANK FACE PERIOD IS 10 DAYS, ON THE 10th DAY IF THE GRACE	
zero balance. Please note that th	balance must be paid in full, and your account must have a e processing of your request will take up to 15 days. If you are n 15 days before your payment due date, you will need to ethod for the upcoming payment.	Ð
in writing at least 30 days prior to	is auto debit will remain in effect until I notify my association canceling the auto debit. I also authorize the association to ecordance with maintenance fee increases approved in the	1
SIGNATURE:		
DATE:	_	

PLEASE RETURN COMPLETE FORM ALONG WITH A VOIDED CHECK TO:

GRANT PROPERTY MANAGEMENT 7124 NORTH NOB HILL ROAD TAMARAC, FL 33321

GPMBROWARD@GRANTMGMT.COM Tel: 954-718-9903

#### Victoria Square Condominium Association C/O Grant Property Management 7124 North Nob Hill Road Tamarac, FL 33321

Phone: 954-718-9903

#### **Resident Information Sheet**

(Confidential - Property Management Use Only)
PLEASE TYPE OR PRINT CLEARLY

Owner Information		
Owner's Name:		
Email Address:	Email Address:	
Phone:	Phone:	
Property Address		
Street Address:		
Unit Number:	Building Letter:	_
City: State: _	Zip Code:	
Is this your Primary Address: _	_YesNo	
Alternate Address to send US	Mail (IF THIS IS NOT YOUR PRIMARY ADDRESS):	
Street Address:	Unit Number:	
City: State: _	Zip Code:	
If Tenant Occupied		
Tenant's Name:		
Email Address:	Email Address:	
Phone:	Phone:	

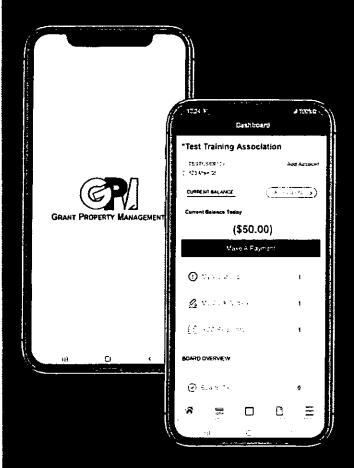
PLEASE RETURN THIS FORM VIA EMAIL: GPMBROWARD@GRANTMGMT.COM OR BY MAIL

Grant Property Management 7124 North Nob Hill Road Tamarac, FL 33321

Email: gpmbroward@grantmgmt.com

# Introducing Grant Mgmt

A Homeowner and Board App from Grant Property Management that lets you manage your home needs wherever, whenever.





#### **Homeowner App Features:**

- View and update account information
- · Make online payments
- View association documents
- Submit architectural requests
- And keep up with news about your community

## **BONUS! Exclusive Board Member Features:**

- Board documents
- · Community ACC requests
- · Accounts receivables reports
- Community violations



Apple Store



Google Play



